

## MATIES RUGBY FNB VARSITY CUP TICKETING 2019

### Frequently Asked Questions

	QUESTIONS	ANSWERS
1	What are the costs of the tickets?	<p><b>Season Tickets (includes benefits)</b></p> <ul style="list-style-type: none"> <li>✓ R300 Open Stand Unreserved Seating</li> <li>✓ R350 Grand Stand Unreserved Seating</li> <li>✓ R400 Grand Stand Reserved Seating</li> <li>✓ R650 Grand Stand Reserved Seating</li> </ul> <p><b>Day Tickets (ticket only, no benefits)</b></p> <ul style="list-style-type: none"> <li>✓ R50 Open Stand Unreserved Seating</li> <li>✓ R70 Grand Stand Reserved Seating</li> </ul>
2	What benefits are there for season ticket holders?	<p><b>All four season ticket packages</b></p> <ul style="list-style-type: none"> <li>✓ Free Maties Rugby Supporters t-shirt</li> <li>✓ 4 x Home matches</li> <li>✓ Entry into draw for Hi-Tec Vouchers</li> <li>✓ Entry into draw for Newlands season tickets</li> </ul> <p><b>R650 season ticket package only extras</b></p> <ul style="list-style-type: none"> <li>✓ Access to the semi-final and final if at the Danie Craven Stadium</li> <li>✓ Free Parking next to the stadium (D &amp; E Fields)</li> <li>✓ Free access to Fan Park for away televised match</li> <li>✓ Access to Alumni Bar pre- and post-match</li> </ul>
3	When are the tickets going on sale?	Ticket sales will start 3 January 2019
4	Can I buy a day ticket to sit in the grandstand?	Yes. It is a reserved ticket for R70 per ticket.
5	Where can I purchase my tickets from?	<ul style="list-style-type: none"> <li>✓ Online at <a href="http://www.webtickets.co.za">www.webtickets.co.za</a></li> <li>✓ Pick 'n Pay</li> <li>✓ Danie Craven Stadium for season tickets only from 22 Jan – 1 Feb 2019</li> <li>✓ On match days, match day tickets can also be purchased from the "Rooiplein, Die Neelsie" &amp; at the bridge leading to the Danie Craven Stadium.</li> </ul>
6	Where and when can I collect my free t-shirt that is part of the season ticket package?	<ul style="list-style-type: none"> <li>✓ From the Danie Craven Stadium from 22 Jan – 1 Feb 2019</li> <li>✓ From the Danie Craven Stadium on match days</li> </ul>
7	Where and when can I collect my free parking that is part of the R650 season ticket package?	<ul style="list-style-type: none"> <li>✓ From the Danie Craven Stadium from 22 Jan – 1 Feb 2019</li> </ul>

8	When does the gates open on match day?	✓ Gates open 60 minutes before the first match
9	Can I purchase tickets on match day?	Yes. Tickets can be purchased at: ✓ Online at <a href="http://www.webtickets.co.za">www.webtickets.co.za</a> ✓ Pick 'n Pay ✓ From the "Rooiplein, Die Neelsie" & at the bridge leading to the Danie Craven Stadium.
10	What do I have to do if I lose my ticket?	If you purchased the ticket online, the ticket can be printed again. The Webtickets offices can be contacted for more information. 021-834 5000
11	Can I use the ticket on my phone to gain access?	Yes. The bar code on the ticket that is on your phone can be scanned at the gate.
12	Can I print my tickets that I bought online to gain access?	Yes. You can also use the ticket to collect your supporters t-shirt if it is a season ticket that you purchased.
13	When are the matches at the Danie Craven Stadium? Fixtures	<p><b>Monday, 4<sup>th</sup> February 2019</b>          16:30 Young Guns match: FNB Maties vs FNB Wits          19:00 MAIN MATCH: FNB Maties vs FNB Wits*</p> <p><b>Monday, 4<sup>th</sup> March 2019</b>          16:30 Young Guns match: FNB Maties vs FNB NWU-Pukke          19:00 MAIN MATCH: FNB Maties vs FNB NWU-Pukke*</p> <p><b>Monday, 11<sup>th</sup> March 2019</b>          16:00 Young Guns match: FNB Maties vs FNB UJ          18:30 MAIN MATCH: FNB Maties vs FNB UJ</p> <p><b>Monday, 1<sup>st</sup> April 2019</b>          16:00 Young Guns match: FNB Maties vs FNB UWC          18:30 MAIN MATCH: FNB Maties vs FNB UWC</p> <p>*Televised matches on Supersport 1</p>
14	What is the cheapest season ticket and the cheapest day ticket?	R300 for Open Stand Season Ticket. Unreserved Seating R50 for Open Stand Day Ticket
15	Can I get a refund for my ticket?	Contact Webtickets for assistance <a href="http://www.webtickets.co.za">www.webtickets.co.za</a> 021-834 5000
16	How do I know at which gate/s to enter with my ticket?	The gate numbers will be marked on the ticket. All gates are clearly marked with the various numbers.
17	What is the maximum number of tickets I can purchase?	<p><b>Season Tickets</b>          ✓ 20</p> <p><b>Day Tickets</b>          ✓ No limit</p>
18	How and when are the competitions taking place for the ticket packages?	Winners for all the draws will be announced during the home matches at the Danie Craven Stadium. Winners need to be present to redeem their prize/s.

19	Is the semi-final and final matches included in the season tickets?	The semi-final and final is only included in the R650 season ticket package.
20	When and where are the semi-finals and final of the Varsity Cup?	<p><b>Semi-finals</b></p> <ul style="list-style-type: none"> <li>✓ Monday, 8<sup>th</sup> April 2019</li> <li>✓ At the home venues of the teams that finish 1<sup>st</sup> &amp; 2<sup>nd</sup> on the Varsity Cup log</li> </ul> <p><b>Final</b></p> <ul style="list-style-type: none"> <li>✓ Monday, 15<sup>th</sup> April 2019</li> <li>✓ At the home venue of the team highest ranked of the semi-final winners</li> </ul>
21	Is the stadium disability friendly?	Spectators with wheelchairs can enter the stadium at the players' tunnel. Spectators with wheelchairs can sit next to the field next to the visitors dug-out.
22	What will happen if a match is cancelled due to weather or protests?	Communications will be send out by the Maties Rugby Offices through their social media platforms as well as through Webtickets to inform ticket holders about alternative plans.
23	Where can I get more information about ticketing should my queries not be answered above?	<p>Webtickets Offices Website: <a href="http://www.webtickets.co.za">www.webtickets.co.za</a> 021 – 834 5000</p> <p>Maties Rugby Offices Email: <a href="mailto:matierugbyadmin@sun.ac.za">matierugbyadmin@sun.ac.za</a> Tel: 021 – 808 3802</p>



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